

Iharkhand University of Technology

Science & Technology Campus, SirkhaToli, Tupudana Road, Namkom, Ranchi-834010

Letter No. JUT-274/2019/104

Date-27/01/2021

INVITATION FOR BIDS (IFB)

(Very Short Notice Tender (TENDER REFERENCE NO.- JUT-274/2019/104)

- 1. Jharkhand University of Technology (JUT) Ranchi is in the process of awarding **Tender for providing one 200 Mbps 1:1 uncompressed and unshared) Internet Leased Line connectivity** of rate contract for a period of one year.
- 2. JUT, Ranchi on behalf of Vice Chancellor, Jharkhand University of Technology, Ranchi invites online Bids in Two Cover (including Technical and Financial Bids) from competent and eligible bidders
- 3. The Following Table provides a quick review of the key features and some important information about this tender.

Key Features & Important Dates

Particular	Details
Tender Reference	Tender Ref. No.: JUT-274/2019/104
Tender Issuing Authority	Jharkhand University of Technology, Ranchi
Name of the Project	RFP for providing one 200 Mbps 1:1 uncompressed and unshared) Internet Leased Line connectivity
Tender Processing Fee	Rs. 1,000/-(Rs. One Thousand Only); A Demand Draft in favour of Jharkhand University of Technology , payable at Ranchi .
Earnest Money Deposit	Rs. 5,000/-(Rs. Five Thousand Only); A Demand Draft in favour of Jharkhand University of Technology , payable at Ranchi .
Date of commencement	28-01-2021 & 12:00
Pre-bid meeting	01-02-2021 & 01.00 PM
Last Date and Time for submission of Bid.	06-02-2021 & 04.00 PM
Date of opening of Technical Bids	08-02-2021 & 3.30 PM
Date of opening of Financial Bid	Will be announced later
Address of Communication:	The Jharkhand University of Technology, Ranchi(JUT), Science & Technology Campus, Sirkha Toli,Namkum Ranchi - 834010, Jharkhand . Email: jutestablishment@gmail.com , Purchase Officer Contact no 9431912543; Website: www.jutranchi.ac.in
Submission of Proposals	Online Submission of tender from http://jharkhandtenders.gov.in
Venue of meetings	Conference Hall, Jharkhand University of Technology, Ranchi (JUT), Science & Technology Campus, SirkhaToli, Namkum Ranchi 834 010, Jharkhand

(1) DOWNLOAD TENDER DOCUMENT

The RFP document can be downloaded from the website http://www.jutranchi.ac.in or, http://jharkhandtenders.gov.in. The cost of tender Processing fees is Rs.1000/- (Rupees One Thousand Only) which is non-refundable. This fee shall be paid in form of demand draft of any nationalized bank located in India, drawn in favor of "Jharkhand University of Technology, payable at Ranchi."

(2.) VENUE AND THE LAST DATE OF SUBMISSION OF BID

Bids for participating in e-Tender for "The supply, installation, commissioning and maintenance of the leased line for one year from the date of Commissioning and Installing" must be uploaded in the site www.jharkhandtenders.gov.in. Jharkhand University of Technology shall not be responsible for any delay in submission of Bids till last date and time. No further correspondence on this matter will be entertained.

(3.) PRE BID CONFERENCE

The JUT shall organize a Pre Bid Meeting on the scheduled date and time in the Conference hall, Jharkhand University of Technology. The JUT may incorporate any changes in the RFP based on acceptable suggestions received during the interactive Pre-Bid Conference. The decision of The JUT regarding acceptability of any suggestion shall be final in this regard and shall not be called upon to question under any circumstances. The prospective bidders shall submit their queries in writing to reach/mail to JUT, Ranchi on or before date and time mentioned in tender. It may not be possible at the Pre Bid Conference to answer the queries which are received late. The responses will be conveyed to all the prospective bidders (by way of hosting amendments / clarifications) on the website i.e. www.jutranchi.ac.in and https://jharkhandtenders.gov.in accordance with the respective clauses of the RFP and no participant would be intimated individually about the response of the JUT.

e-Tender Notice

Selection of Supplier on Rate Contract basis for

Online Tenders are invited from the Bidders by Jharkhand University of Technology (JUT), for providing one 200 Mbps 1:1 uncompressed and unshared) Internet Leased Line connectivity. The details of the tender document are available on the http://www.jutranchi.ac.in and http://www.jutranchi.ac.in and http://jharkhandtenders.gov.in

Last date for submission of Tender (Only through e-Tendering): - 06-02-2021 & 04.00 PM

(4.) INSTRUCTIONS TO BIDDERS

- 1. The tender should be submitted online through e-Tendering / e-Procurement portal http://jharkhandtenders.gov.in only. No other form of tender submission will be valid for evaluation.
- 2. Tender responses/ Proposals duly filled and accompanying all supporting documents should be uploaded in the e-Procurement / e-Tendering portals as per the defined schedule, after which no tender would be accepted and would be liable for outright rejection.
- 3. The RFP document can be downloaded from the website http://www.jutranchi.ac.in and http://jharkhandtenders.gov.in. Bidder has to pay the Tender Processing Fees in the form of demand draft along with the response to the tender document at the time of final submission or can pay the amount through Demand Draft before or on the last date of tender response submission. The Tender Processing Fees is Rs.1,000.00/- (Rupees One Thousand Only) which is non-refundable. This fee shall be paid in form of demand draft of any nationalized bank located in India, drawn in **favor** of "**Jharkhand University of Technology**, Payable at **Ranchi**.
- 4. The bidders can submit the EMD of Rs 5,000/-(Rs. Five Thousand Only) in the form of DD prior to the last date of tender submission. The online bids will be opened at Conference Hall, Jharkhand University of Technology (JUT), Science & Technology Campus, Sirkha Toli, Namkum, Ranchi- 834 010, Jharkhand. The Technical Bids of only the Bidders short listed on the basis of Pre-Qualification/ Eligibility criteria will be opened. Similarly, The Financial Bids of only the Bidders short listed from the Technical bids will be opened.
- 5. Tender responses/ Proposals should be fully in accordance with the requirements of the General Terms and Conditions.
- 6. Appropriate firms furnished with this specification shall be used in submission of Bids. Incomplete, ineligible Tenders will be rejected.
- 7. All offers should be made in English. Conditional offers and offers qualified by such vague and indefinite expression such as "Subject to immediate acceptance", "Subject to prior sale" etc. will not be considered.
- 8. The Price and conditions of the offer should be valid for at least a period of 365 days from the date of issue of LOI. Quotations/ Bids with validity of less than this period may be rejected.
- 9. Modification of specifications and extension of closing date of tender, if required, will be made by an Corrigendum. This will be uploaded in our website, http://jharkhandtenders.gov.in. and www.iutranchi.ac.in.
- 10. Bidders shall carefully examine the tender documents and the technical specification and fully satisfied themselves vis-à-vis the terms & conditions, which may in any way, affect the work or the cost thereof.
- 11. If a bidder find any discrepancy in the specification or other documents, or if there is any doubt

as to their meaning, he should at once notify JUT, Ranchi. This however does not entitle the bidder to ask for time beyond the due date fixed for receipt of tenders.

- 12. Submitted tender forms, with overwritten or erased rates not shown in figures and words in English, will be liable for rejection. In case of discrepancy between words and figures noted against each requirement of the tender and between unit rates and the total amount, the decision of the tender issuing authority JUT will be final and binding on the bidders. Total of each requirement and grand total of whole tender should be clearly written. Corrections in the tender, if unavoidable, should be made by rewriting with dated initial of the bidder after scratching out of the wrong entries. Clerical and arithmetical mistakes may result in rejection of the tender.
- 13. The terms of payment delivery and acceptance applicable in this case are indicated in the General Terms and Conditions. JUT on its own may, in exceptional cases, consider alternative terms than those specified.
- 14. Request from the bidder in respect of additions, alterations, modifications, corrections etc. of both terms and conditions or rates after opening of the tender will not be considered.
- 15. While tender responses are under consideration, bidders and their representatives or other interested parties, are advised to refrain from contacting by any means Purchaser's personnel or representatives, on matters relating to the tenders understudy. JUT, Ranchi if necessary will obtain clarification on tenders by requesting such information from any or all the bidders either in writing or through personal contact. The bidder will not be permitted to change the substance of his offer after the tenders have been received by JUT, Ranchi. Any attempt by any bidder to bring pressure of any kind, may disqualify the bidder from present tender and the bidder may be liable to be debarred from bidding for JUT tenders in the future for a period of three years.

(5.) Eligibility Criteria for BIDDERS

Documents to be furnished along with General Bid (in the following order). General Bid Bidders should upload attested scanned copies of the following basic documents along with the bid. The Scanned Copies should be properly scanned with resolution and readable.

- (i) Firm should have experience for providing Internet Leased Line connectivity in previous three financial years. i.e 2017-18, 2018-19, and 2019-20. The Firm should have been in the business for a period of at least five years as on 31.11.2018. The Bidder should have a minimum annual turnover of Rs 1 Crore during the last three each financial years. The bidder should submit past three financial years (2017-18, 2018-19, and 2019-20) Chartered Accountant audited balance sheet in support of the said turnover.
- (ii) The bidder shall attach list of customer/organizations for whom they have provided Internet Leased Line Connectivity (ILL) along with a certified copy of orders received from the organizations in support of the same.
- (iii) The bidder shall not be under a Declaration of Ineligibility for corrupt or fraudulent Practices or blacklisted by any of the Government agencies. (Self-attested declaration must be submitted).

- (iv) Scanned copy of proof of Tender Processing Fee in the form (DD of Rs 1,000/)
- (v) Scanned copy of proof of EMD. The bidder should furnish, as part of its bid, an Earnest Money Deposit (EMD) of Rs. 5000 (Rupees Five Thousand Only). Both should be in the form of a Demand Draft issued by a Nationalized / Scheduled Bank, in favor of "Jharkhand University of Technology" payable at Ranchi.
- (vi) Self-declaration to the effect of authenticity of certificates furnished by him/her ®arding history of litigation & criminal cases pending against him/her.
- (vii) GST will applicable as per Rule.
- (viii) Copy of PAN Certificate must be submitted.
- (ix) Copy of GST number of the Bidder allotted by competent Authorities.
- (x) The attested copy of the bidder's Registration No. allotted by Service Tax Department.
- (xi) Certificate of Registration of bidder as per eligibility criteria. Registration number of the firm along with the GST No. by competent authorities should invariably be given in the tender bid. The valid Sale Tax Clearance Certificate should also be given.
- (xii) Prescribed form of **ANNEXURE-A** duly filled and Terms & Conditions of tender and contract signed by tenderer with seal and Signature on each page.
- (xiii) A performance certificate from the consignee indicating the satisfaction of service provided must be enclosed with the technical bid.
- (xiv) The Bidder should also furnish the following with the General Bid. The address of the Bidder's Country Office / Local office in Jharkhand (if any) (along with Telephone/ mobile /e-mail/web address).
- (xv) Registration of change of name of Company with the Registrar of Companies, if any.

(Note: Failure to meet above requirements shall disqualify the bidder from participation in bidding. Claim of bidder on account of above must be substantiated by suitable documentary evidence).

(6.) General Terms & Conditions

- 1. Bidders should read these conditions carefully and comply strictly while submitting their Bids. The detailed Technical Specifications of the items proposed are given in the Technical Bid Section. **Refer to Annexure B.**
- 2. Opening and Validity of the Bids: The Technical Bids of only the bidders who have been short listed from the General bid, will be opened. The bids will be opened on scheduled date and time even in the absence of the bidders.
- 3. Evaluation of Bids: A duly constituted Tender Committee shall shortlist the Technical Bids on the basis of Technical Parameters, including possible visit to inspect ILL facilities. The names of short listed bidders will be communicated to the respective bidders only whose Technical bids are found suitable for opening the financial bids. The Financial/Commercial bids will be evaluated by a duly constituted Committee.

- 4. Financial Evaluation Process: The basic prices shall be quoted in Indian Rupees (INR) only. Financial bid will be evaluated for item on the basis of total price per unit including taxes. However, taxes must be indicated separately.
- 5. JUT will evaluate financial proposals submitted by all the Technically qualified bidders; post evaluation, based on the lowest cost quoted for the item, the bidder quoting the lowest rate for the item will be declared as L1 for the given item.
- 6. The amount is required to be quoted both in figures and in words, in case of a discrepancy, the amount quoted in words will be taken as final.
- 7. Detailed specifications, catalogue/ literature of the item quoted shall be uploaded with the technical bids. Incomplete bids in any respect are liable to be rejected.
- 8. Negotiation: JUT reserves the right to negotiate on any / all aspects and parameters mentioned and pertaining to each or all schedules.
- 9. JUT reserves the right to cancel / abrogate the whole or a part of the Tender document without assigning any reason (s).
- **10. Earnest Money/Security Deposit:** The General Bid should also contain relevant supporting documents and Earnest Money Deposit (EMD) as per details given below, by Demand Draft of any nationalized/scheduled bank drawn in favour of "Jharkhand University of Technology, Payable at Ranchi. EMD for the project is Rs.5,000 (Rs. Five Thousand (only). The Earnest Money Deposit of the unsuccessful bidders will be refunded without any interest within three months of issuing of LOI.
- 11. **Payment Terms**: All the payment will be made in Indian rupees. The Annual Internet Access Charges will be paid after every six month provided the services are as per the SLA. **Refer to Annexure-'D'.** Payment shall be made by the University after successful Installation of the ILL (Internet Leased Line) and furnishing of performance security equal to 10% of total payable amount in the shape of P.B.G. favoring "Registrar, Jharkhand University of Technology payable at Ranchi. The Performance security shall be returned to the supplier 1 year after date of issue of LOI. In case of unsatisfactory performance/services, the Performance security will be forfeited.
- 12. Earnest Money Deposit of the successful bidder will be refunded on receipt of Security Deposit from the bidder. Performance Security deposit will be in the form of irrevocable Bank Guarantee drawn in the name of Jharkhand University of Technology.
- 13. The amount payable against supplies shall be subject to the applicable Taxes like GST etc.
- 14. Submission of bid under this NIT shall mean that the bidder has accepted all the terms and conditions laid down in the tender document. No enquiry, whether verbal or written, shall be entertained in this behalf.
- 15. The Service of ILL should be made within a period of 15 days from the date of the issue of Purchase Order by the Board. In case of failure to do so, the Board may impose the penalty as may be decided by the University Committee.
- 16. In case the supplies are not as per the specifications, the order shall be rejected. In such case, The EMD shall stand forfeited and the extra cost incurred in arranging the service delivery from the alternative sources shall also be recovered from the defaulting supplier/services provider apart from initiating the proceedings for blacklisting the service provider and supplier.
- 17. The JUT reserves the right to reject or accept any tender without assigning any reason or cancel or withdraw the tender notice.
- 18. In case of any dispute, the same shall be resolved initially by mutual discussion between the parties

within a period of 60 days failing which appropriate courts at Ranchi will have the jurisdiction to adjudicate upon the matter.

- 19. Tender Processing Fee and EMD Cost in form of DD to be paid at the JUT office on or before last date of submission of bids. If a bidder claim for EMD fee exemption. Required authorized document of Jharkhand State Govt. should be attached. Tender Fee is not exempted in any case.
- 20. If no bidder qualifies for technical bid, re-tender will be published. Those Bidder who has submitted EMD amount of Rs.5,000/-(Rs. Five thousand only) in earlier published Tender for same work/project need not submit EMD amount again for participating in re-tender. However, vendors must have to submit tender processing fees of Rs. 1000/- (Rs. One Thousand only) again and a self-declaration/undertaking request on firm's letter head for accepting previous EMD amount in newly published Re-tender Notice.)

GENERAL BID Tender Form:

The Jharkhand University of Technology (JUT)					
1. Nar	ne of the firm par	ticipating in the e-Tend	der-		
2	Name of Bidder				
3	Name & Designation of Authorized Signatory				
4	Registered Offic Address	е			
5	Year of Establishment				
6	Type of Firm	Public Limited	Private Limited	Partnership	Proprietary
7	Fill "Yes" as Applicable				
8	Telephone Number(s)/ Mobile				
9	Website				
10	Fax No.				
11	Email Address				
I The Tender Processing fees amounting to Rs.1,000/- (Rupees One thousand only) has been Deposited.					
Vide I	DD No.				
Dated	Dated				
II. Fol	lowing document	s are attached towards	the proof of earnest m	oney deposited [EN	MD].
Dema tender		r/Irrevocable Bank Gu zed bank drawn or othe	arantee (valid for 3 me		of Submission of

No.	Instrument of Earnest Money Deposited (EMD) FD/DD/Banker's Cheque (Local Only)	Amount	DD Number	Starting date for EMD	Expiry date for EMD	If exempted mark (Yes)
1	1	5000.00		//202	//2021	
(copy	of this is attached as EM	D_DOC)		1		
If exe	empted, the proof of exe	mption is to l	oe attached	in the same att	tachment	
шв	LIGIBILITY CRITERIA					
a) Tur	rnover criteria-					
	<mark>rnover from past three ye.</mark> Is of present / past turno				<mark>or More.</mark>	
S. No.		-	nover (In lak			
I.	2017-2018					
II.	2018-2019					
III.	2019-2020					
Conv	of audited financial state	ment is attach	ed TURNO	VER DOC		
	der Value criteria Experie				· financial vear 2	015-16 2016-17
2017-	-18		_	order value for	imanetat year 2	013 10, 2010 17,
Detail	ls of the orders given to o	ur firm is give	en below:			
Sl. No	Date of Order	N	o of Orders	Name of Orderin Authori	ng Ore	lue of the der in INR
I.						
1.						
II.	of original orders is attac	hed as ORDE	R_DOC.			
II. III. Copy	of original orders is attace AN - (Bidder must quot			s of bidder's P	AN is as follows	:
II. III. Copy VI. PA	AN - (Bidder must quot		The details		AN is as follows y Income Tax De	
II. III. Copy VI. PA	AN - (Bidder must quot	e their PAN.)	The details			
II. III. Copy VI. PA Name Bidde Copy VII. S	AN - (Bidder must quot e of the er: of PAN is attached as PA Service Tax Registratio	e their PAN.) AN_DOC n No – (Bidd	The details	PAN allotted b	y Income Tax D	epartment
II. III. Copy VI. PA Name Bidde Copy VII. S Manu	AN - (Bidder must quot e of the er: of PAN is attached as PA Service Tax Registration of acturer or bidder) Th	e their PAN.) AN_DOC n No – (Bidd	The details er must quo given below:	PAN allotted b	y Income Tax De	ion Number of
II. III. Copy VI. PA Name Bidde Copy VII. S Manu	AN - (Bidder must quot e of the er: of PAN is attached as PA Service Tax Registratio	e their PAN.) AN_DOC n No – (Bidd	The details er must quo given below:	PAN allotted b	y Income Tax D	ion Number of

(f) Digitally Signed copy of entire Original Tender Document and	
Corrigendum and with one page undertaking by the firm submitted	
(format is annexure after this tender form)	

Declaration:

I do hereby declare that copies of above documents have been attached at the right and correct hyperlink provided with the correct document name in the next page. In case documents have been attached at wrong place, our tender is liable to be rejected.

Technical Specification for ONE 200 Mbps (1:1 uncompressed and unshared) INTERNET LEASED LINE CONNECTIVITY

Technical Bid

Sr. No.	Technical Requirements	Conformity as per Technical Requirements(Y/N)
1	Full 200 Mbps (1:1) Symmetric Bandwidth without any compression factor through OFC Leased Line/RF till Router	
2	The bidder (Internet Service Provider) must have a valid class 'A' Category License from Government of India	
3	The bidder should have adequate bandwidth at the backend to provide the service	
4	The Internet connectivity to be provided through own international gateway having quality bandwidth	
5	Local peering within India with at least one (1) other ISP	
6	The bidder should have fully resilient and self healing networking architecture on fiber medium for domestic backbone upto international gateway in India	
7	The bidder should have solution for future scalability of bandwidth as per requirement	
8	The bidder shall provide six(6) no. of Live static IP addresses	
9	The vendor shall configure the new IP addresses and gateway on the router	
10	All supplied equipment &SW shall be maintained on site by the vendor for the entire period of contract. No charges shall be separately payable by JUT. The bidder shall include all incidental costs for upkeep of equipment and license fee, if any in their bid.	
11	ISP should have experience in providing satisfactory services for at least 3 internet links of 200Mbps or higher bandwidth each for a period of at least two years. Certificate from the customer organization signed by an officer not below the rank of General Manager/Head of the user section or equivalent must be provided in original to justify the	

	claim.	
12	ISP should have its own MPLS core network and NLD	
	backbone.	
13	ISP should provide complete pool of Public IP addresses.	

PRICE BID

(As Financial Bid)

1. Namo	e of the Firm	••••••	••••••	•••••
2. Addr	ess of The firm	•••••	••••••	•••••
3. Telep	hone No	•••••	••••••	
	Please read general terms & c	onditions carefully	before filling the f	inancial bid.
	ISP should submit the Price Bids		-	•
	s "Price bid for 200 Mbps (1:1	-	*	
	ivity (Yearly)". The prices should	-		•
	pages by the authorized signato		Id bear his / her han	· ·
Sl. No	Specifications	Basic Price (Yearly/ One time)	Taxes, if any©	Final Price
1.	200 Mbps (1:1uncompressed and unshared) Internet Leased Line Connectivity (Yearly)	·	•	•
2.	Installation (one time).	•	•	•
			Grand Total=	
Complete	Address of Bidder:			

ANNEXURE-D

SERVICE LEVEL AGREEMENT (SLA)	Conformity as per Technical
	Requirements (Y/N)
The bidder should provide support for trouble shooting on 24X7X365 basis so that the maximum availability of the internet	
connectivity is ensured.	
Uptime:- 99.5% uptime on a 24X7X365 basis from JUT terminal	
Politi to 13P location.	
Packet Loss: - Maximum packet loss on a monthly basis shall not	
exceed 2% in 99.55% of instances.	
Trouble Shooting: -	
a. Bidder shall respond with a solution within one working hour	
within four working hours.	
b. Service review reports & S/W	
The bidder shall provide following reports on the WEB for	
·	
·	
,	
be made available in JUT, Ranchi premises at no extra cost	
Credibility Terms:-	
Bidder should have over 5 satisfactory customers within Jharkhand	
	The bidder should provide support for trouble shooting on 24X7X365 basis so that the maximum availability of the internet connectivity is ensured. Uptime:- 99.5% uptime on a 24X7X365 basis from JUT terminal Point to ISP location. Packet Loss: - Maximum packet loss on a monthly basis shall not exceed 2% in 99.55% of instances. Trouble Shooting: - a. Bidder shall respond with a solution within one working hour of reporting of problem and restore satisfactory operation within four working hours. b. Service review reports & S/W The bidder shall provide following reports on the WEB for reviewing service parameters a. Actual Bandwidth b. Summary of usage on monthly basis. C. Monthly network bandwidth availability. d. Network latency report etc. e. Network performance monitoring software(web based) shall be made available in JUT, Ranchi premises at no extra cost

Signature & Seal of the Bidder

*Self attested supporting documents to be enclosed for all the bids failing the bids are liable to be rejected

Undertaking by the Vendor

- 1. I/We as Supplier Providing ONE 200 Mbps (1:1 uncompressed and unshared) INTERNET LEASED LINE CONNECTIVITY service levels stated in the RFP to provide quality service to JUT.
- 2. However, if the proposed resources and infrastructure are found to be insufficient in meeting the RFP and/or the service level requirements given by JUT, Ranchi, then we will augment the same without any additional cost to JUT, Ranchi.
- 3. I/We as Supplier do hereby undertake that processes, deliverables/ artifacts submitted to JUT, Ranchi will adhere to the quality and standards specified in this RFP.
- 4. I/ We as a Supplier hereby undertake that any part of the work assigned to us for this project will not be sub-contracted to any other company.
- 8. I/We hereby undertake that at the time of completion of our engagement with the Department, either at the End of Contract or termination of Contract before planned Contract Period for any reason, we shall successfully carry out the exit management and transition of this Project to the JUT, Ranchi. I/We further undertake to complete the following as part of the Exit management and transition:

Name of Person:

Complete Address:

6		
X	The Fnd	X